

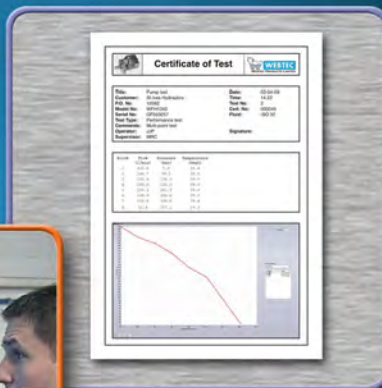
C2000

Annual service support agreement

Introduction

The Webtec C2000 is a complete instrumentation, display, logging, storage and reporting solution tailored to the needs of the client. The system interface runs on Microsoft Windows™ and allows the test stand operator to produce a test certificate at a push of a button.

The C2000 hydraulic data acquisition system is designed for use on hydraulic test benches, for example for testing hydraulic pumps and motors. The C2000 has been carefully designed with ease-of-use and reliability in mind, as Webtec recognises that for many customers their hydraulic test stand and its instrumentation is a critical resource.



Manufacturers of hydraulic components and test equipment
for the Mobile, Industrial and Agricultural industries



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Further development

The C2000 is the third generation of hydraulic data acquisition solution developed by Webtec. The first generation was developed in the mid-1990's. Webtec continues to develop the C2000 software and actively listens to customer requests for software enhancements and bug fixes. These suggestions are often then incorporated in future versions of the software.

Recent upgrades and additions in version 17, released in April 2011, include:

1. Option to include a background image, such as a circuit diagram, on the super panel view
2. A search tool for identifying test data files that contain particular search criteria
3. Option to change colour of displayed numbers on the super panel view

C2000 annual service support agreement

From the day your C2000 is commissioned you get 12 months of technical support and software upgrades for free. When this period comes to an end you will no longer be eligible for further software upgrades, nor for free in-depth technical support by telephone, email or web by one of our trained C2000 specialists. If you purchase C2000 annual service support you are entitled, for a period of 12 months from date of order, to:

- Free C2000 software upgrades, typically there are one or two releases per year
- Free telephone and email technical support
- Two hours of free C2000 training via WebEx, ideal for training new users
- Priority access to replacement C2000 hardware in the event of a critical failure

Price

The C2000 annual service support agreement is charged at a fixed rate per C2000 system and is not subject to discount. Please contact sales to arrange your annual service support agreement today.



APPROVED